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Highlights from Saunders students on co-op



Sophia Song
Technology Analyst Intern
Southwest Airlines

“When I transferred to RIT, my main concern was gaining field experiences before college graduation. As a transfer student, I had no experience related to my major. However, the MIS Program at RIT helped me developing business knowledge and technical skills. Also, I was able to increase more understandings of career development. Because of the MIS program at RIT, I will have a year of experience in Aerospace/Aviation industry, emphasis in Business Analyst role. I am a proud MIS major at Rochester Institute of Technology.”

Work Place:

Southwest Airlines in Dallas, Texas, as a Technology Analyst Intern.

Position:

She is part of the Telephony Re-platform Project, under the Airport Concourse App Team. The purpose of this project is to re-design the call flows of all call centers, to ensure all the incoming calls from external customers are evenly distributed to the call centers, and to enhance the work performance at the call centers. My responsibilities include creating software test cases, analyzing and creating business requirements traceability, and ensuring that all test cases are executed correctly.

Program and Year:

Class of 2015 studying Management Information Systems with a minor in Economics.

www.linkedin.com/in/sophiadsong



Southwest Airlines Co. is a major U.S. airline and the world's largest low-cost carrier, headquartered in Dallas, Texas.



Saunders College of Business students are prepared to excel in the exciting and demanding environment of business today. Undergraduate students develop specialized career skills by completing one of eight majors, and gain immediate value for future employers through full-time work experience in the required co-operative education work blocks.

Saunders College of Business

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DAY ONE | career ready

- Strong industry connections, offering real world experiences in and outside of the classroom
- Among the world's oldest and largest cooperative educational programs
- 96% placement rates, or higher

DAY ONE | enterprising mindset

- Pioneering Biz 1-2 program
- #1 student innovation center, Venture Creations Incubator, and over 200 clubs to join
- Ranked #21 nationally for entrepreneurship

DAY ONE | stand out

- Over 80 minors available at all 9 RIT colleges
- Nationally recognized programs in engineering, technology, arts, and design
- Students develop unique personal brands that employers seek

DAY ONE | connected

- Small class sizes, 100% taught by faculty
- Low student to faculty ratios, and highly accessible faculty
- Plugged into over 110,000 RIT alumni and large university resources